

Impact Hostess

MINISTRY TEAM ORIENTATION

The IMPACT Hostess Team supports the ministry of the Word as a part of the Assimilation Ministries Team (Acts 6:1-7). They serve by assisting the Assimilation Ministry Staff to prepare for the new members' workshop, welcome and seat the guests during the workshop and clean up afterwards. Team members serve in conjunction with the workshop schedule.

Serving effectively as a member of the IMPACT Hostess Team requires knowledge of the following:

Team Schedule

Team members serve on a rotation in conjunction with the workshop schedule. They are asked to serve one hour prior to the workshop, during the Workshop and thirty minutes after the workshop concludes. The serving rotation will be assigned by Susie Farley, Team Leader, (205) 313-7782, sfarley@brookhills.org.

People Skills

The most significant role for this team is the ability to be gracious and welcoming to guests. Facial expressions, posture and gestures are important because 80% of communication is non-verbal. Make eye contact, be the first to speak and smile.

Identification

Team members are requested to wear their nametags every time they serve. If a new nametag is needed, one may be requested at the Connection Central Desk or by contacting Susie Farley, Ministry Assistant for Biblical Training/Membership, (205) 313-7782, sfarley@brookhills.org.

Childcare

Childcare is provided at no charge for parents attending the workshop. Team members need to know the location of the preschool hall to be able to escort families there as needed.

AED (Automated External Defibrillator) Locations

Team Members may be asked to locate an AED in the event of an emergency. The AEDs are in the following locations:

- Connection Central
- Second floor reception desk
- Student Center

Team members are welcome to contact the Assimilation Ministry Staff for any questions or needs:

Debby Bowers, Assimilation Minister, dbowers@brookhills.org, (205) 313-7795 office, or (205) 936-2129 cell.

Susie Farley, Ministry Assistant for Biblical Training/Membership, (205) 313-7782, sfarley@brookhills.org.